



United orders 50 new state-of-the-art Widebody Aircraft



On December 8, United announced a significant investment in the company's future with a widebody aircraft order that will enable our company to better match aircraft to key markets we serve, while providing our travelers with state-of-the-art cabin comfort. United ordered 25 Airbus A350 XWB aircraft and 25 Boeing 787 Dreamliner aircraft and has future purchase rights for 50 of each aircraft. The new technology aircraft will reduce fuel burn and environmental impact, while enabling service to a broader array of international destinations. Both new aircraft offer significant improvements to the customer experience, including larger windows, more overhead bin space and improved lighting, among other features.

New Aircraft Order

- 25 Airbus A350 XWB
- 25 Boeing 787 Dreamliner
- Future purchase rights for 50 of each aircraft

United expects to take delivery of the new aircraft between 2016 and 2019. This aircraft order is another significant step on the path to position the company for long-term success in the global marketplace.

November best on-time performance in over 20 years

United closed out a record-breaking month in November with the best on-time performance since reporting to the U.S. Department of Transportation (DOT) began in 1987. More than 91 percent of United's flights arrived within 14 minutes of scheduled arrival time. United also tied its best day for arrival performance on November 28, when more than 96 percent of flights arrived on-time. Our year-to-date performance solidly positions the company to contend for first for on-time performance in 2009 among network carriers.

Throughout 2009 we have taken steps to improve operational performance and better serve customers. During November, we focused on planning for the high volumes of holiday travel while building more support and flexibility into operating schedules. Our focus on the fundamentals of running a good airline is resulting in improving the service we are providing our customers.

Trans-Pacific Joint Venture

On December 23, United, All Nippon Airways and Continental Airlines filed an application with the U.S. DOT for antitrust immunity to enable the three carriers to create a more efficient and comprehensive transpacific network, generating substantial service and pricing benefits for consumers. The trans-Pacific joint venture – the first of its kind between the U.S. and Asia – also would enable United, ANA and Continental to compete more effectively with other global alliances.

Revised security procedures

The U.S. government recently issued revised security procedures on flights bound for the United States including additional screening of travelers and carry-on baggage prior to boarding. United is working with the TSA, FAA and industry groups to standardize these screening procedures around the world to support a consistent experience for our customers.

With DOT approvals of the companies' immunity application, United, ANA and Continental would be able to jointly manage activities including scheduling, pricing and sales, offering customers a greater selection of routings and a wider range of fare and service options.

Over the course of 2010, we will be working with our partners at ANA and Continental as permitted by applicable laws to prepare and plan the Sales component of this joint venture. Your sales representative will share with you updates as they become available.