



UNITED UPDATE

Vol. 1



United is announcing its annual changes to the Mileage Plus program. In 2009, there will be three:

- Mileage awards
- Upgrade awards
- Restoration of 500-mile minimum accrual for elite members

→ Upgrade awards

Effective July 1, 2009, we are generally reducing the miles required and will collect a co-pay when miles are redeemed to upgrade a United Economy ticket. (Upgrade awards requested prior to the effective date for travel after the effective date will not be affected.)

The co-pay amount will depend on the origin and destination cities, as well as the type of ticket purchased. If you upgrade from a higher class of service, your co-pay will be lower or even non-existent. Award upgrades from Business to First will not require a co-pay.

< 2009 United Upgrade Award Mileage Chart >

		North America		Hawaii	
		Miles	Co-pay	Miles	Co-pay
Japan	(YB)	12,500	\$0-200	12,500	\$0-200
	(Other)	25,000	\$250-500	25,000	\$250-500
	(CD)	25,000	\$0	25,000	\$0
North America	(YB)	5,000	\$0	7,500	\$0-200
	(Other)	15,000	\$50	17,500	\$250-500
	(CD)	15,000	\$0	17,500	\$0

- (YB) Upgrade from Economy - Y or B
 (Other) Upgrades from Economy – M, H, Q, V, W, S, K, L, T
 (CD) Upgrades from Business – C or D

*Upgrades are valid for one class of service. On three-class aircraft, you can upgrade from paid United Economy® to United Business®, or from paid United Business to United First®. On two-class aircraft, you can upgrade from paid United Economy to United First.

→ **Mileage Awards**

We are realigning our award charts effective January 1, 2009. Award travel on United, Star Alliance and non-Star partners ticketed on or after this date will follow these new award levels.

< **2009 Mileage Plus Saver Awards** >

		Japan	North America	Hawaii
Japan	(Y)	15,000	65,000	45,000
	(C)	-	120,000	65,000
	(F)	-	135,000	95,000
North America	(Y)		25,000	40,000
	(C)		50,000	80,000
	(F)		70,000	100,000
Hawaii	(Y)			10,000
	(C)			15,000
	(F)			20,000

Please visit our website and view revised award charts for Saver, Standard and partner awards. Award travel for 2009 that is already ticketed will not be affected.

→ **Restoration of 500-mile minimum accrual for elite members**

Elite members will earn a minimum of 500 redeemable miles and 500 EQM on United flights flown on or after January 1, 2009, that are less than 500 miles. Current accrual rules for Star Alliance and non-Star partners will still apply. Refer to the individual carrier's page on united.com.

And, this policy change will be applied retroactively to United flights flown between July 1, 2008, and December 31, 2008. By the end of this year, we will update the flights flown as an elite member during that time. The update will apply the 500-mile minimum (for redeemable miles and Elite Qualifying Miles) and will adjust any class-of-service bonuses, elite bonuses and promotional bonuses.

If the additional Elite Qualifying Miles result in your reaching a higher elite status, your elite bonuses will be adjusted. If necessary, your balance of earned upgrades will also be adjusted.

Of course, your United lifetime mileage balance will be updated as well.

Please visit www.united.com for more information.



UNITED

A STAR ALLIANCE MEMBER 